

Safeguard contact details for Diocese and Local Authority

Diocesan contacts

- Diocesan Safeguarding Helpline 0207 932 1224
Or email safeguarding@london.anglican.org
- London Diocesan House 36 Causton Street London SW1P 4AU

National Contacts

- CCPAS (Churches' Child Protection Advisory Service) 0845 120 4550
- Child Line 0800 1111
- NSPCC 0808 800 5000 (24hrs)
- National Domestic Violence Helpline: 0808 2000 247 (24hrs)
- Samaritans Helpline: 116 123 (24hrs)
- Action on Elder Abuse Helpline: 080 8808 8141 (free phone Monday to Friday 9-5pm).

Contact details for other emergencies that may arise during Pastoral Visiting

Medical Emergencies

In an emergency ring 999 for an ambulance, otherwise ring the clients GP. If out of hours the GP's answerphone will give you an alternative number. (GP surgeries will have different arrangements for out of hours, but you will be able to contact someone for help)

111 is publicised for help and advice. District Nursing contact via clients GP

Crisis Psychiatry client says they are suicidal. Psychiatric services are different in each borough so ring the one where patient lives. Barnet allows self-referral for new patients. Brent and Harrow first referral must go via GP

	Barnet	Harrow	Brent
First contact	02087024040	Via GP	Via GP
Known to Psychiatrist	02087024040	08000234650	08000234650

Social services

We deal with 3 boroughs and the contact numbers are different for each borough, make sure you ring the right one. You will most likely be contacting adult social services to express concern for a vulnerable adult or to arrange an assessment for homecare meals on wheels etc.

ADULT SOCIAL SERVICES	BARNET	HARROW	BRENT
TELEPHONE	02083595000	02089012680	02089374300 Out of hours emergency 02088635250
EMAIL	socialcaresdirect@barnet.gov.uk	ahadultsservices@harrow.gov.uk	Brent.gov.uk

Children's social services deal with safeguarding concerns for children at home or school. There is also a safeguarding team in the Diocese for concerns re children in church see above.

In emergency dial 999

Children's SS	BARNET	HARROW	BRENT
TELEPHONE	02083594066	02089012690	02088635250
EMAIL	MASH@barnet.gov.uk	Duty&assess@harrow.gov.uk	